

# Mobility Medic Cart Services



Keeping your mobile carts up and running.

- **Mobility Medic for Healthy Carts**

**If your hospital is having trouble with cart uptime, reduced battery life or just general wear and tear, it's time for Winola Lake.** Mobility Medic covers carts from all manufacturers with scheduled preventative care, warranty tracking and spares pool management to deliver 99% uptime. With the Winola Lake team handling your cart issues, we free up your biomed, engineering and IT departments to perform their core tasks, improving the overall responsiveness of your clinician support services.

Winola Lake also provides proactive cart care through scheduled weekly, monthly or bi-monthly service visits, along with asset management, service history reports and warranty tracking to prevent cart fleets from reaching their breaking point.

- **The Power to Perform**

**Power supplies are critical to cart performance so Mobility Medic Wellness and Booster Services will replace your current battery cells** or upgrade you to the latest in Lithium Iron Phosphate battery technology for shorter recharge times and longer shifts. By increasing the time your carts are on the floor, Winola Lake helps improve overall patient care while maximizing your existing cart investment.

## MOBILITY + MEDIC CART SERVICES

*Winola Lake Mobility Medic Cart Services help drive 99% cart uptime and refresh broken or ineffective carts to make your fleet "like new" for nurses and doctors.*

- **Simplify Your IT Help Desk**

**With Mobility Medic, we include our Stat Ticket software for free, something no other company can offer.** With Stat Ticket, users can easily submit detailed trouble tickets to your IT help desk as well as Winola Lake for faster service and less back and forth. With Stat Ticket in place, IT issues are more promptly and frequently sent to support staff, improving the overall health of your computing environment and keeping clinicians connected and working.

**For More Information, please visit :  
[www.winolalake.com/mobilitymedic](http://www.winolalake.com/mobilitymedic)**

# Mobility Medic Cart Service Plans



## •• WELLNESS: SLA Battery Replacement and Extended Warranty

- Full cart fleet SLA battery cell and power cord replacement performed by a certified Winola Lake engineer
- 1 year standard warranty
- 24 hour replacement cells or electronics
- Unlimited replacement
- Winola Lake pays both ways shipping
- 2 year extended warranty with a second year full cart SLA battery cell replacement (additional charge)



## •• HOUSE CALL: On-Site Service

- On-site engineer available 1 day per week
- All parts included



## •• CHECK UP: Preventative Maintenance

- Annual or bi-annual onsite visit
- Clean and vacuum all carts
- Make adjustments (pistons, monitor mounts, castors, etc.)
- Clean up cable management
- Check power system and battery cells to determine state of power system
- Parts not included
- Battery cell and power cord replacement (additional charge)



## •• CONSULT: Installation and Integration

- Unpack all products
- Assembly and mount all technology
- Cable management
- Remove packaging
- Rollout product to the floors



## •• BOOSTER: Battery Technology Upgrade

- Upgrade from SLA to new Lithium Iron Phosphate power systems
- Installation
- All brackets and cable management
- Includes new Lithium Iron Phosphate battery pack

